

Privacy Statement for supporters using our services

1. WHO WE ARE

- 1.1 YMCA South Midlands is committed to protecting your personal information and respecting your privacy. This statement explains how we collect, use, store, and share your personal data when you access our services.
- 1.2 We are the Data Controller, which means we are responsible for deciding how your personal information is used and ensuring it is handled lawfully and securely.

2. WHAT INFORMATION WE COLLECT

- 2.1 We may collect and process the following types of personal data about you:
Identification details:
 - i) Name,
 - ii) Contact details, phone number, email.

3. HOW WE COLLECT YOUR INFORMATION

- 3.1 We collect information:
 - i) When you register interest in supporting YMCA South Midlands, via events, sponsorship, fundraising initiatives or partnerships.

4. WHY WE COLLECT YOUR INFORMATION

- 4.1 We use your personal data to:
 - i) Inform you of up-and-coming fundraising, partnership or supporter opportunities if you've opted in to receiving such updates.
 - ii) Items of legitimate interest.

5. OUR LEGAL BASIS FOR USING YOUR DATA

- 5.1 We will only use your personal data when we have a lawful reason to do so. These include:
 - i) Your consent (which you can withdraw at any time).
 - ii) Fulfilling a contract (e.g. housing or support agreement).

- iii) Legal obligations (e.g. safeguarding, health and safety).
- iv) Legitimate interests (e.g. improving services, ensuring safety).

6. WHO WE SHARE YOUR INFORMATION WITH

- 6.1 We will only share your data when necessary, and we will always ask for your consent unless we are legally required to share it or the third party we share it with has a legal basis to process it.

7. HOW WE STORE YOUR INFORMATION

- 7.1 Your data is stored securely and access is restricted to authorised staff only.
- 7.2 We use appropriate technical and organisational measures to protect your data from loss, misuse, or unauthorised access.

8. YOUR RIGHTS

- 8.1 You have rights under law, including:
- i) The right to be informed.
 - ii) The right to access your data.
 - iii) The right to correct inaccurate data.
 - iv) The right to have your data deleted.
 - v) The right to restrict or object to processing.
 - vi) The right to data portability.
 - vii) The right to object.
 - viii) Rights related to automated decision-making and profiling.
- 8.2 To exercise any of these rights, please contact us using the details below.

9. CONTACT US

- 9.1 If you have any questions or concerns about your data, or if you want to make a request, please contact hello@ymcasouthmidlands.com

10. INFORMATION COMMISSIONER'S OFFICE

10.1 You can also contact the Information Commissioner’s Office (ICO) if you would like to know more about your rights, or if you are unhappy with how we’ve handled your data:

www.ico.org.uk
0303 123 1113

11. CHANGES TO THIS STATEMENT

11.1 We may update this privacy statement from time to time. The latest version will always be available on our website or from your keyworker.

Document Information				
Version	Policy Lead	Assured By	Review Cycle	Review Date
Version 1	Director of Resident Services (Nicola Walker)	CEO (Simon Green)	3 Year	Sept 2028
Note: This document is electronically controlled and is published as a PDF and should not be altered. The master copy is maintained by the Policy Lead within the document library and should be used only for an authorised review.				

Document Version Tracking				
Version	Date	Revision Description	Editor	Status
Version 1	September 2025	Original	Nicola Walker	Current



Here for young people
Here for communities
Here for you

YMCA enables people to develop their full potential in mind, body and spirit. Inspired by, and faithful to, our Christian values, we create supportive, inclusive and energising communities, where young people can truly belong, contribute and thrive.

FAMILY & YOUTH WORK

HEALTH & WELLBEING

HOUSING

TRAINING & EDUCATION

SUPPORT & ADVICE