

Hospital Navigator Impact

**70%**

of people referred to HNS did not reattend ED for the same reason within 12 months of their referral

**100%**

of people referred were signposted onto a positive pathway

**73%**

of young people who's hospital admittance was related to violence did not re-attend within 12 months

**288**

Number of referrals to date

**31**

Number of volunteers supporting young people



"The truth is, if I hadn't been referred to The Hospital Navigator Scheme by the nurse that day, I probably wouldn't be alive today. Now, I have a reason to get up in the mornings and hope for the future!"



"I just want to say thanks to this service. They have helped me through a tough time with understanding and respect."



"The support is very useful, especially if you're in crisis and you don't sit on a waiting list."

CASE STUDY



On Christmas Day, a young man presented at the A&E Department. He was struggling to stay warm and frightened for his life after finding himself sleeping rough. He'd recently been discharged from hospital following a serious medical issue and was now in crisis. He was referred to the Hospital Navigator Scheme and two weeks later, he had a safe place to live and was back working full time.

The National Picture

The Hospital Navigator Scheme is a Thames Valley wide initiative. Professors at Oxford Brookes University conducted an evaluation project over 2022-24, here are some key findings:



592

young people took part in the scheme



70%

of these young people positively engaged with the support



£82

The cost benefit is estimated at £82 saved for every £1 spent

NEXT STEPS



To expand youth work across health settings



To reach young people in schools, colleges, prison & probation services



To continue to deliver early intervention and prevention work in the community via our youth club and school mentoring packages